

Predict and prevent

FICOHTech[®] Sensor Technology by First Insurance






Sensing danger


Undetected water leaks, frozen pipes, humidity, or temperature changes cause costly property damage to residences and businesses of all sizes.

The solution uses commercial-grade sensors to minimize damage by sensing potential issues and sending alerts before small problems become big ones.


Why choose FICOHTech® Sensor Technology by First Insurance?




You'll catch issues early, so there is less (or no) downtime for repairs.




Our sensors use cellular technology, so they're not integrated into your Wi-Fi network and won't use your bandwidth.




They're inexpensive and easy to install —our professionals will install them for you.



Our special encryption means your data is safe and secure.



You'll get support 24/7 from our U.S.-based Sensor Support team.




Our commercial-grade sensors are built to last.

Alert types


- Informational alerts.** Sent via text/email. Provide information such as equipment status, i.e., sensor batteries are depleted or gateway is offline.
- Advisory alerts.** Sent via text/email. Provide conditional information that may be of a concern such as the room temperature is dropping and the outside temperature is below freezing.
- Actionable alerts.** Sent via email/text and an automated phone call. Provide critical conditional information that requires immediate attention such as water being detected or temperatures are critically low and pipe freeze is possible.

24/7 monitoring for multiple conditions


The sensor technology is used to detect:




Water leaks




High temperatures



Mold conditions



Power outages



Refrigeration failure

What's in it for you?

Customers enjoy big benefits with FICOHTechSM Sensor Technology by First Insurance.
The program:

- Helps prevent damage
- Can reduce or avoid expensive, disruptive claims
- Prevents downtime
- Is there when you can't be

How the solution works

