

Predict and prevent

FICOHTech® Sensor Technology by First Insurance





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powered by meshify™

Sensing danger

Undetected water leaks, frozen pipes, humidity, or temperature changes cause costly property damage to residences and businesses of all sizes.

The solution uses commercial-grade sensors to minimize damage by sensing potential issues and sending alerts before small problems become big ones.

Why choose FICOHTech® Sensor Technology by First Insurance?



You'll catch issues early, so there is less (or no) downtime for repairs.



Our sensors use cellular technology, so they're not integrated into your Wi-Fi network and won't use your bandwidth.



They're inexpensive and easy to install —our professionals will install them for you.



Our special encryption means your data is safe and secure.



You'll get support 24/7 from our U.S.-based Sensor Support team.



Our commercial-grade sensors are built

Alert types

Informational alerts. Sent via text/email. Provide information such as equipment status, i.e., sensor batteries are depleted or gateway is offline.

Advisory alerts. Sent via text/email. Provide conditional information that may be of a concern such as the room temperature is dropping and the outside temperature is below freezing.

Actionable alerts. Sent via email/text and an automated phone call. Provide critical conditional information that requires immediate attention such as water being detected or temperatures are critically low and pipe freeze is possible.

24/7 monitoring for multiple conditions

The sensor technology is used to detect:



Water









What's in it for you?

Customers enjoy big benefits with FICOHTechSM Sensor Technology by First Insurance. The program:

Helps prevent damage

• Can reduce or avoid expensive, disruptive claims

Prevents downtime

• Is there when you can't be

How the solution works



Sensors

Connected sensors are easily installed with or without professional installation.







Water

Temp



This LoRaWAN specialty network enables sensors to be placed where traditional cellular and Wi-Fi signals cannot be reached.



A low-power, long-range wireless gateway connects the sensors to a secured cloud, transmitting information to Sensor Support. If power is lost, the battery backup ensures the gateway will continue to operate and transmit data.



Secured cloud

The use of a secured cloud and a separate cellular gateway keeps data safe and helps maintain the security of your wireless network.



Alerts

You will receive alerts via text message when there is an issue that needs to be addressed, which means no one needs to be on-site to "hear" an alarm. In addition, Sensor Support will call if an issue is severe and could result in a loss if not resolved.

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